

FOOD SUPPLIES AND CONSUMER AFFAIRS DEPARTMENT

SECTION A - ONGOING SCHEMES/PROGRAMMES

Sr. No	Name of the Scheme/ Programme Budget Allocation 2020-21 (Rs. Lakhs)	Objectives	OUTPUTS				OUTCOMES				Remarks / Risk Factors
			Indicator	Achievement 2019-20 (baseline)	Target 2020-21	Achievement 2020-21	Indicator	Achievement 2019-20 (baseline)	Target 2020-21	Achievement 2020-21	
1	2	3	4	5	6	7	8	9	10	11	12
1	COMPUTERIZATION OF TPDS (Rs 615 lakh) (Revenue)	Computerization of PDS activities	Number of Fair Price Shops where POS device installed	0	2030	0	Number of Ration Card Holders distributed food grains through POS (In Lakh)	Nil	17.70	0.00	## The e-pos based distribution of foodgrains has been suspended w.e.f 25.04.2018.
			Quantity of food grains dispensed through POS (in Lakh QT)				Nil	4.34	0	## The e-pos based distribution of foodgrains has been started w.e.f 1.7.2021.	
			Number of SMS alerts issued regarding PDS (in crore)				0.80	2.10	3.32		
2	PUBLIC DISTRIBUTION SYSTEM (Rs 30000 lakh) (Revenue)	Distribute food grains to identified beneficiaries under NFS Act	Number of beneficiaries covered under Food Security Act (in Lakh)	71.31	72.78	72.77	Wheat - Quantity of food grains distributed (in Lakh QT)	34.12	35.68	35.16	The maximum ceiling of PDS beneficiaries fixed by GoI in r/o GNCTD is 7277995
			Total number of food cards issued (in Lakh)	17.54	17.70	17.70	Rice - Quantity of food grains distributed (in Lakh QT)	8.83	9.25	9.01	
			Number of applications received for issue of new Ration Card	86177	NA	64354	Number of new ration card issued	38276	NA	32844	Target of No. of ration card can't be decided. However, threshold limit of beneficiaries is 72.78 lacs for delhi.
							Number of Applications rejected	30759	NA	44402	Yearwise rejected data is not available
			Number of complaints received w.r.t food cards (Help desk plus PGMS)	4717	NA	18018	Percentage of complaints resolved within 30 days (to be specified)	84.14	100	97.63	
							Number of complaints resolved beyond 30 days (to be specified)	730	NA	2.38	
				Average number of days taken to resolve complaints	27	27	>30				

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1	2	3	4	5	6	7	8	9	10	11	12
			%age of existing beneficiaries where physical verification done to determine eligibility status	1.13%(of 67200)	15% (of total beneficiaries 17.54 lakh)	NR	Number of existing beneficiaries found ineligible	760 cards and 1822 member	# 262935 cards and 558548 member	NR*	Data not available
			Amount of Margin Money disbursed (In Cr)	75.56	91.75	110.43					i) Marginal money disbursal depends upon the distribution of food grains ii) Further, margin money of Jan-March 2020 i.e Rs. 21.84 cr was paid in 2020-21.
3	SUBSIDY TO CONSUMERS FOR SUGAR (Rs 180 lakh) (Revenue)	To distribute sugar to AAY and BPL families	Number of entitled families for sugar under AAY (in Lakh)	0.68	0.69	0.68	Number of families provided sugar (in lakh)	0.68	0.69	0.67	Delhi has achieved the maximum ceiling of 7277995 beneficiaries set by MoCAFPD, GOI.
							Quantity of sugar distributed (per year in MT)	783.053	816	809	
4	CONSUMER AWARENESS PROGRAMMES (CSS) (Rs 20 lakh) (Revenue)	To create consumer awareness among general public through various modes	Number of consumer awareness campaigns	0	140	0	Number of expected beneficiaries	0	28000	0	Due to COVID-19 no activity work conducted.
5	DISTT CONSUMER DISPUTE REDRESSAL FORUM Rs. 1029 Lakh (Rs 20 lakh- revenue) (Rs. 50 Lakh- Capital)	To redress consumer disputes at distt level	Number of cases carried forward from previous year	20,743	19,552	18,652	Number of cases resolved	6,826	10,560	448	Information of State Commission is not received.
							% of cases resolved within 90 days (in respect of all District Forums)	15.42	12.83	12.8	
			Number of new cases filed	5,635	7,920	2,951	Average number of days taken for a case to get resolved	370	350	226	
							Number of cases where compensation awarded	762	NA	151	

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6	STATE FOOD COMMISSION (Rs 100 lakh) (Revenue)	State Food Commission is to be set up to settle the grievance of the public related to Food Supplies department	% of posts filled (Sanctioned posts - 36)	# 5.55	* 8	34.29	Number of cases resolved in 30 days	Nil	NA	0	
			Number of grievances received	Nil	NA						
7	CONSUMER CLUBS (Rs 10 lakh) (Revenue)	To create consumer awareness among the students for dissemination of information	Number of schools where consumer clubs have been setup	100	100	0	Number of students who participated in the consumer clubs	10000	10000	0	Due to COVID-19 schools work remained closed.
SECTION C- TIMELINE FOR PROJECTS AS BUDGET ANNOUNCEMENT											
8	DOOR STEP DELIVERY OF RATION (Rs lakh) (Revenue)	Obtaining Consent of Beneficiaries	NA	15 days (timeline)	***						***Door step delivery of ration is not operational for the time being due to some objection raised by GOI.
		Compilation of consents	NA	7 days							
		Finalisation of TOR for appointment of Consultant and its approval from FD (Parallel to the process of obtaining consents)	NA	NA							
		NIT for appointment of Consultant	NA	NA							
		Process of Finalisation of Bid from FD (Parallel to obtaining consent)	NA	NA		No. of Service providers engaged	NA	3			
		Preparation of RFP by the consultant	NA	NA		Service charge paid to Service Provider	NA	NOT ASSESSED			
		Vetting of RFP from FD, Law, Food Safety, IT & Plg.	NA	21 days							
		Tender for appointment of service provider(Pr-bid Conference after 10 days)	NA	21 days							
		Processing of bids, approval of Departments and award of work	NA	15 days							

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			Amendment to the Delhi Specified Control Order, 1981	NA	21 days						
			Time required by the Service provider for delivery of service on the doorstep	NA	30 days						
			Number of Cardholders distributed ration (in Lakh)	NA	15 lakh		Quantity of Food Grain disbursed (in MT)	NA	162000 (Aprox)		