

OTHERS

INFORMATION TECHNOLOGY DEPARTMENT													
SECTION A - ONGOING SCHEMES/PROGRAMMES													
Sr. No	Name of the Scheme Budget Allocation (Rs. Lakhs) / Programme	Objectives	OUTPUTS				OUTCOMES				Remarks / Risk factor		
			Indicator	Achivement 2018-19	Achievement 2019-20 (baseline)	Target 2020-21	Indicator	Achivement 2018-19	Achievement 2019-20 (baseline)	Target 2020-21			
1	2	3	4	5	6	7	8	9	10	11	12		
1	e-Governance Project (e-SLA) [Rs. 40 Lakh] (Revenue)	To provide public services within a defined time frame to citizen of Delhi under Right of Citizen to time bound delivery of services.	Number of Services included Under SLA	361	361	361						Nimber of service can not be targeted as it depends on the user department.	
			Total number of citizens availing services under e-SLA (in lakhs)			31	36						
			Number of complaints received for not getting services within timeframe			NA	NA	% of complaints for which penalty is imposed	NA	NA	NA		
2	Delhi e-Governance Society		Number of web applications developed	NA	NIL	NA							
			Number of mobile and other applications developed	NA	NIL	NA							
3	Facility management/ web site [Rs. 150 Lakh] (Revenue)	Content Management System (CMS) Project : Designing / Development and maintenance of Delhi Govt. web portal and websites of other departments under CMS. To have common look and for ease of updation of contents by Departments themselves Security Audit : To check and secure websites designed under CMS and other web applications free from the vulnerabilities.	Number of Libraries/Departmental websites maintained	180	178	178	Average Quarterly visitors on the website (in Lakh)	83.78	90.77	107	Two department DC (south west) and DC (south East) are deployed the sites based on SWAAS plateform and moved out of Delhi Govt. CMS portal		
			Number of Departments using CMS	180	178	178							
			Number of sites where security audit conducted			178	178	% uptime of the website	97	95		95	

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4	Secure Communication [Rs. 70 Lakh] (Revenue)	Implementation of TETRA system, to facilitate secured communication on single platform	Number of TETRA Sets being used	4,600	NA	NA	Number of departments using TETRA Radio Sets	9	NA	NA	TETRA project ended in may 2019
5	Preparation of Geo-spatial data base for Delhi [Rs. 00 Lakh] (Revenue)	To create Geo-Spatial data of Delhi with the objective to check out the encroachment of Govt. properties and identification of vacant land for better planning / implementation of various schemes related to public amenities.	Number of maps to be procured	Nil	Nil	2*	Number of Departments using the GIS Database*	29 Line Department	29 Line Department	29 Line Departments	Procurement of 2 satellites imagery from archive 2017 & fresh tasking 2019, Modalities completed and necessary documents with certifications submitted to NRSC. Order conformation submitted to NRSC, ISRO. Balance fund transferred to NRSC.
6	Direction & Administration, Strengthening of IT Cadre	Creation and management of Staff strength.	% of sanctioned posts that are filled (Sanctioned posts - 26)	NA	NA	NA	Number of IT projects for which advisory services provided	NA	NA	NA	
							Number of proposals examined by Technical Evaluation Committee (TEC)	NA	NA	NA	IT department examine the proposal of various departments of GNCTD as and when received